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## Water and Sanitation in the News

CELEBRATING

## WAMTechnology and Process Controllers meet on a road to solution excellence

Теснпособу

Once again, WAMTechnology paved the way for solution driven excellence in asset management — the Municipal Assistant<sup>™</sup> way. The 22nd of July 2016, the day was brought with welcomed interest in the how to solve the day to day problems experienced at WWTW and WTW in the Eastern Cape, as well as the question of how to prepare for Blue Drop and Green Drop, aiming for the highest level.

Interest was shown from many district and local municipalities in the user friendly and detailed data, as well as maintenance management and reporting available on the Municipal Assistant<sup>™</sup>. After a brief presentation, there were one-on-one demonstrations and discussions. All around feedback from the Process Controllers was that they had been waiting for the introduction of a system that would be an answer to a much hoped for solution to daily operations at their treatment plants.

The Eastern Cape still faces some challenges ahead and are striving for increasingly better Blue and Green Drop scores. It was very encouraging to see the commitment from municipal staff working hands on every day with the challenges of various tasks in their WWTWs and WTWs. There is clear dedication to achieve goals and to embark on the journey towards proud service delivery accomplishments of what lies ahead for our 'hidden gem' — the Eastern Cape Province. Thank you all for seeing the solution as being a team effort and working together as a strong influence for clean water and effective infrastructure.

To sum up the experience in my latest visit to our water friends in the Eastern Cape is a quote which very much describes the enthusiasm from everyone on our journey together between WAMTechnology and the provincial municipalities: "Individual commitment to a group effort--that is what makes a team work, a company work, a society work, a civilization work." --Vince Lombardi

I should mention that our loyal Western Cape Municipalities are reaping the benefits of Municipal Assistant<sup>™</sup> with more and more renewals, training and assessments being the call of the day. Thank you Western Cape for delivering clean drinking water and that one can feel safe from the assurance of excellent Blue Drop scores.

Thanks again to Selby Thebethe and the WISA organizers of the workshop for allowing WAMTech the opportunity to share our technology solution and turn day to day operations into daily routine tasks and a user friendly pleasure. I would also like to

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say thank you to the Process Controllers who gathered around me to see the Municipal Assistant<sup>™</sup> system demonstration and also a thank you to Amatola Water for your interest and taking time to ask questions and your positive comments towards the system.

I would like to leave you with this quote for now and encourage you to keep walking the journey to safe drinking water for our children and the generations that will follow them.

"Teamwork is the ability to work together toward a common vision. The ability to direct individual accomplishments toward organizational objectives. It is the fuel that allows common people to attain uncommon results." --Andrew Carnegie

## Letter from Mike Nord - WAMTech Sales Executive

WAMTechnology is a provider of <u>technological solutions</u> and specialist engineering services in both the health and water sectors.

WAMTechnology has been responsible for managing, operating and supporting the South African electronic registers for both TB and drug-resistant TB on behalf of our National Department of Health, as well as developing the electronic HIV register for the University of Cape Town. All three systems are in use nationally, and a number of implementations have also been done across our borders into neighbouring countries.

Although situated in the beautiful town of Stellenbosch, Western Cape, South Africa, we have provided onsite implementation and training assistance throughout South Africa. Our electronic tuberculosis register, ETR.Net, is implemented across South(ern) Africa, at times from facility level upwards, and our web based electronic drug resistant register, EDRWeb, is likewise deployed throughout South Africa. We also developed the facility based HIV patient management system, TIER.Net, which is similarly deployed throughout South(ern) Africa.

Concerning water infrastructure and water quality management systems, our Municipal Assistant<sup>™</sup> System has been deployed over 54 times throughout South(ern) Africa and is one of systems with the widest municipal reach within South Africa.

Given that our systems have been developed with local conditions in mind and have also been implemented throughout the southern African region, we have accumulated certain unique skills and capabilities, which provide us with a notable advantage in the sectors we operate in.

## Contact Mike Nord at (021) 887 7161

WAMTech are specialists in implementing technology systems for improved governance, focussing on Water and Public Health

Information Systems

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